

During the last two months our clinics have been closed but we have been working behind the scenes to find a way to practice safely and prevent any further closures in the future. This has been a real challenge.

We have been regularly checking the guidelines from our Governing bodies The Society of Podiatry, the HCPC, GOV.UK AND WHO to ensure that what we are proposing will keep both you and us safe.

We have been in discussions with the health centre at Chipping Norton and we are now establishing a phased return to reopen the clinic. There are significant changes to our booking systems which includes COVID -19 screening questions.

To book an appointment we are asking patients to follow a three stage process:

Stage 1 - please fill in the form on the website - click on the book an appointment and a booking form will come up. This must be filled in completely before you can move onto the next stage.

Stage 2 - we will allocate you a provisional appointment and will call you or you submit your second form online, 24 hours before the appointment to ensure you have no new symptoms of Covid-19.

Stage 3 - you will be asked the covid-19 questions again on the day, with a laser temperature check and asked to wash your hands before we commence treatment.

Stages 2 and 3 will be repeated for every subsequent appointment that is booked by yourself.

We have also made changes to our cleaning protocols and also the outfits that we wear.

We will be in a full protective overalls, with full 3M air hood, with external particle filtered air supply protective overshoes, gloves and aprons will also be worn, single use disposable instruments for every patient will be used. see photo below.

The appointments will be spaced out and you will be asked to **arrive on time** for your appointment so that you do not have to spend any time in the waiting room and we allow enough time to safely treat you.

Increased cleaning cycles have been introduced after each patient. The room will be cleaned and UV lights will be used to decontaminate any high contact surface areas the room after each use. Viricidal spray and Clennel wipes will also be used on handles and chairs.

All of these implementations have to increased our cost and regrettably our treatment prices as of the 1st May. A podiatry appointment will now be charged at £60

Please be aware that all of the information that we collect with our new forms are protected under GDPR and we will not be sharing any data that you give us. If you have an appointment and are then subsequently diagnosed with COVID -19 you will need to inform us as soon as possible as we may be obliged to share that information, if asked, by the government tracking body and the health centre.

Please bear with us during this time we are trying our best to keep you all as safe as possible. We will try to get to everyone who has contacted us over the last two months.

Daniel and Claire Houlton