

Footworx Clinic Covid-19 Guideline and outline for patients 5th Jan 2021

In line with government guidelines we are pleased to announce that we are open during lockdown. You are allowed to attend medical appointments and Podiatry is classed as this. We still have appointments available and are running clinics every week day.

We have been regularly checking the guidelines from our Governing bodies The Society of Podiatry, the HCPC, GOV.UK AND WHO to ensure that what we are proposing will keep both you and us safe.

There are significant changes to our booking systems which includes COVID -19 screening questions. If you have attended the clinics since the last lockdown and filled in an appointment booking form already you can just call the office to book in. If you are a new patient or haven't seen us since March last year then follow the guidelines below.

To book an appointment we are asking patients to follow a three stage process:

Stage 1 - please fill in the form on the website - click on the book an appointment and a booking form will come up. This must be filled in completely before you can move onto the next stage.

Stage 2 - we will allocate you a provisional appointment and will call you or you submit your second form online, 24 hours before the appointment to ensure you have no new symptoms of Covid-19.

Stage 3 - you will be asked the covid-19 questions again on the day, with a laser temperature check and asked to wash your hands before we commence treatment.

Stages 2 and 3 will be repeated for every subsequent appointment that is booked by yourself.

As before, we have made changes to our cleaning protocols and also the outfits that we wear. We will be in a full protective overalls, with full 3M air hood, with external particle filtered air supply protective overshoes, gloves and aprons will also be worn, single use disposable instruments for every patient will be used. see photo below.

The appointments will be spaced out and you will be asked to **arrive on time** for your appointment so that you do not have to spend any time in the waiting room and we allow enough time to safely treat you.

Increased cleaning cycles have been introduced after each patient. The room will be cleaned and UV lights will be used to decontaminate any high contact surface areas the room after each use. Viricidal spray and Clennel wipes will also be used on handles and chairs.

All of these implementations have to increase our cost and regrettably our treatment prices as of the 1st May. A podiatry appointment will now be charged at £60 for a routine podiatry and a biomechanical assessment is £150.00

Please be aware that all of the information that we collect with our new forms are protected under GDPR and we will not be sharing any data that you give us. If you have an appointment and are then subsequently diagnosed with COVID -19 you will need to inform us as soon as possible as we may be obliged to share that information, if asked, by the government track and trace team and the health centre.

Please bear with us during this time we are trying our best to keep you all as safe as possible. If you are worried about attending the clinic and wish to speak to us please call the office and we will call you back. Thankyou all for your continued support through this time we are very lucky to have you all as patients.

Daniel and Claire Houlton